

# *returns and exchanges*

It's easy to return or exchange your UA BookStores purchases. Simply repackage your purchase using original shipping materials, then completely fill out and include this form.

**To receive free shipping on your return, contact the E-Commerce department with your email address and street address and they will email you a return label. (520-621-2363)**

Please note that a brief message explaining the nature of your return/exchange is **required**. All UA BookStores Return & Exchange policies apply (see inside). You can also visit us online at [uabookstores.arizona.edu/policies/returns](http://uabookstores.arizona.edu/policies/returns) for any updates.

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone ( ) \_\_\_\_\_ Email \_\_\_\_\_

Please select type of request  return  exchange

Order Number \_\_\_\_\_

Return or Exchange Message:

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### Website General Merchandise Orders

Send merchandise/return form to:  
UA BookStores  
Att: E-Commerce  
1209 E. University Blvd.  
Tucson, AZ 85721-0019

### Website Book Orders

Send merchandise /return form to:  
UA BookStores  
Att: Book Division  
1209 E. University Blvd.  
Tucson, AZ 85721-0019

**It's better to give  
than to receive.  
You just did both!**

